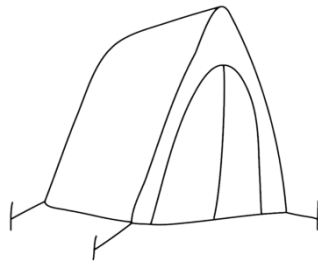


Terms of Use

OUTDOOR RESORT

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- sorachi sanso -



Safety and Compliance

At OUTDOOR RESORT Sorachi Sanso, we prioritize the safety of our guests. However, we kindly request that all guests take responsibility for avoiding hazards and adhere to the rules provided.

- Guests who fail to comply with the rules may receive instructions from staff to correct their behavior.
- If these instructions are ignored, guests may be asked to leave the premises, day or night, without a refund of any fees.
- Guests who are removed for rule violations may also be denied future access.
- The facility is not responsible for theft, accidents, or other incidents within the premises. Please exercise caution at all times.

Only guests who agree to and comply with the following terms and conditions may make reservations and use the facility.

Check-In and Check-Out

Check-In	Starts at 10:00 AM at the management office.
Check-Out	Please complete check-out procedures at the management office by 3:00 PM.

Vehicles and Parking

- Drive within a speed limit of 10 km/h inside the premises.
- Long periods of idling in the parking area are prohibited.
- Unauthorized parking is strictly forbidden.
- The facility is not responsible for any accidents or troubles in the parking area.
- Please supervise children and ensure they do not play in or near the parking area.

Clean-up, Cleaning, and Waste Disposal

- Non-camping-related waste must be taken home by the guest.
- For camping-related waste, disposal is available for guests who purchase designated garbage bags (sold at the Welcome House).
- Guests are required to sort waste appropriately and bring it to the designated disposal area.

Non-collectible Waste

Metals (excluding cans), glass, plastics without recycling symbols, foam materials for packaging or insulation, batteries, hazardous materials, and other items deemed non-collectible by the facility must be taken home by the guest.

Campsite Regulations

- At our facility, "open fires are prohibited," but you can still enjoy a campfire by using a fire pit or a heat-resistant sheet.
- Clean up any ashes, coals, or debris that spill from fire pits, and ensure leftover firewood is disposed of in designated areas. Do not leave any items behind at your campsite.

Cart Usage

- Carts may only be operated by licensed drivers.
- Cart use is prohibited after consuming alcohol.
- Guests who violate cart usage rules may lose their access to carts.
- The facility is not responsible for accidents or issues related to cart usage.
- Only guests who agree to the facility's disclaimer can use carts.

Cancellation

Cancellations must be made by phone: 0125-53-5252.

Cancellation Fees:

3 days before	No charge.
2 days before	50% of the total fee.
1 days before	70% of the total fee.
Same day or no-show	100% of the total fee

Partial Cancellation

Cancellation fees for partial cancellations will be calculated based on the above policy and the number of canceled guests.

Refunds for Cancellations

- Refunds will be processed after the cancellation is confirmed.
- Cancellation fees will be deducted from the total payment, and the remaining amount will be refunded through the guest's credit card company. Processing times may vary depending on the billing cycle.

Cancellations Due to Bad Weather or Disasters

- The facility operates rain or shine. However, reservations may be canceled at the facility's discretion in cases of severe weather (e.g., typhoons, heavy rain, thunderstorms, or snow) or natural disasters (e.g., earthquakes or fires).
- Warnings or emergency alerts issued by the Meteorological Agency for the Sorachi area may also result in cancellations.
- No cancellation fees will apply in such cases.

Prohibition Activities

Cutting trees within and outside the facility is prohibited.

Smoking

Please smoke in consideration of those around you.

Pets

Pets are allowed, but the use of pet-specific sites and the dog run requires agreement with our pet regulations provided separately.

Rental Items

If use is suspended due to sudden severe weather or disasters during the stay, no refunds will be provided.

Disclaimer of Risks

OUTDOOR RESORT Sorachi Sanso is an outdoor facility designed for guests to enjoy nature. However, the facility cannot guarantee safety or the absence of risks. Guests agree to use the facility at their own risk and discretion.

Potential risks include:

1. Weather conditions (rain, thunder, fog, strong winds, tornadoes, earthquakes).
2. Natural terrain (holes, uneven ground, steep slopes, cliffs).
3. Natural hazards (stumps, branches, falling objects).
4. Wildlife (bears, deer, foxes, raccoons, snakes, insects like bees or mosquitoes).
5. Water hazards (streams, rivers, ponds).
6. Toxic plants or mushrooms.
7. Infrastructure and equipment (roads, fences, structures, vehicles).
8. Fire, carbon monoxide poisoning.

Prohibited Activities and Manners

- Avoid loud noises or activities that disturb other guests. Quiet hours are from 10:00 PM to 7:00 AM.
- Engine-powered generators are prohibited.
- Underage drinking (below 20 years old) is strictly prohibited.
- Guests are responsible for managing their food to prevent food poisoning.
- Entry is prohibited for individuals associated with organized crime or those violating public order and morality.

By agreeing to these terms and conditions, guests can enjoy a safe and comfortable stay at OUTDOOR RESORT Sorachi Sanso.



Pet and Dog Run Usage Regulations

1. Eligibility for Use

- The dog run is available only for healthy dogs that have received vaccinations.
- The following breeds are allowed entry to the facility but are prohibited from using the dog run:
 1. American Pit Bull Terrier
 2. Rottweiler
 3. Doberman Pinscher
 4. Bullmastiff
 5. American Bulldog
 6. Tosa Inu
 7. Other large breeds may require prior consultation.
- Dogs in heat are not allowed.
- Fighting breeds or dogs with aggressive tendencies are prohibited from using the facility.

2. Owner Responsibilities

- Owners must supervise their dogs at all times and must not leave them unattended.
- If conflicts arise between users or dogs, owners are responsible for resolving the issue directly.
- The facility is not liable for any incidents, accidents, or conflicts caused by pets on the premises.
- Only guests who agree to the facility's rules and disclaimers may use the dog run.

3. Health and Hygiene

- Only dogs with up-to-date vaccinations are allowed to use the dog run.
- Dogs suspected of carrying contagious diseases or those in poor health are not permitted.

4. Waste Disposal

- Owners are responsible for cleaning up after their dogs.
- Please bring your own waste disposal bags for this purpose.

5. Leash Usage

- Dogs must be on a leash when entering and exiting the dog run.
- Inside the dog run, dogs may be off-leash, but the leash must be kept readily available for immediate use.

6. Toys and Personal Belongings

- Only toys that pose no risk to other dogs may be brought into the dog run.
- If disputes arise over toys, owners are responsible for resolving them.

7. Safety and Behavior

- Dogs displaying aggressive behavior toward other dogs or users must leave the dog run immediately.
- Owners must ensure their dogs do not disturb or inconvenience other users.

8. Operating Hours

- Dog run operating hours vary by season. Please confirm with reception.
- During busy periods, usage time limits may be enforced. Thank you for your cooperation.

9. Additional Notes

- Eating and drinking inside the dog run are prohibited.
- Use of the dog run is at the owner's own risk. The facility is not responsible for any incidents or accidents.

10. Other Guidelines

- Please follow all instructions provided by staff when using the dog run.
- Failure to comply with these regulations may result in the denial of access to the dog run.

These rules are in place to ensure the safety and enjoyment of all guests and their pets. Thank you for your cooperation.

OUTDOOR RESORT Sorachi Sanso Disclaimer

To use our facility, you must agree to the following disclaimer:

We are not responsible for any damage incurred by users due to reasons beyond our control.

1. I understand and accept all risks associated with the use of the facility (including but not limited to injury, death, and property damage).
2. I release the campsite, rental providers, their employees, agents, and related parties from all liabilities arising from the use of the facility, including all damages, losses, injuries, and other claims.
3. I take full responsibility for any accidents or malfunctions that occur while using the cart and for any damages caused to other users or third parties.
4. The campsite and operating company provide no guarantees regarding the performance or safety of the carts.
5. I take full responsibility for the safety management of pets in the pet-specific sites and dog run areas. If any damages occur to other users or third parties due to pets, I will bear full responsibility.
6. This disclaimer constitutes the entire agreement regarding the use of our facility and supersedes all prior agreements. By agreeing to this, I will sign below.

Date: _____

Signature: _____